
MARCH MINUTES – 03/31/2020

Item 4: Working from Home Experience

- VPN is required to access any TMCC resources (Shared Drive, Mitel, etc.). The VPN firewall will be updated after the semester. IT will communicate when this will happen
- You can use the softphone when using Mitel. IT recommends this because forwarding your calls to your cellphone takes up two Trunk Lines – one for the incoming call and one for the forwarding call
 - As long as you have the VPN connected to your laptop, you can sign in and use the softphone. It is like using the Mitel app on your desktop but just on your laptop.
- WebCollege wanted to let everyone know that students' cameras are turned off for conferences. This is coming from Blindside networks, the company that operates Big Blue Button for conferences on Canvas.

Item 5: Lifecycle Replacement

- IT has been proactive and has purchased the equipment for life cycle replacement. They did this long before the pandemic had shut everything down
- iMacs for SIER 205 were ordered and purchased
- Webcams were ordered, both by WebCollege and IT. Webcam-64(tw)10.71 (n)-1ot(e a)20.3 (om)5.7(e)2 (in)12.3 (ou)-